

## SmartOnline 120V 1kVA 800W Double-Conversion UPS, 2U Rack/Tower, Extended Run, Pre-Installed WEBCARDLX Network Interface, USB, DB9 Serial

MODEL NUMBER: **SU1000RTXL2UN**



### Description

1000VA on-line, double-conversion UPS system for critical server, network and telecommunications equipment. 2U rackmount form factor with an installed depth of only 13.5 inches. Extended runtime available with optional BP24V15RT2U (limit 1), BP24V28-2U (limit 1), BP24V70-3U (multi-pack compatible) or BP24V36-2US (multi-pack compatible) external battery packs. Full-time sine wave 120V output with +/-2% voltage regulation. Online, double-conversion Uninterruptible Power Supply (UPS) actively converts raw incoming AC power to DC, then re-converts output back to completely regulated, filtered AC output. Operates continuously without using battery power during brownouts to 65V and overvoltages to 150V. Highly efficient operation in optional economy mode saves BTU heat output and energy costs. NEMA 5-15P input plug; NEMA 5-15R output receptacles. Network-grade AC surge and noise suppression. Zero transfer time between AC and battery operation. Network management interfaces support simultaneous communications via USB port, DB9 serial port and pre-installed WEBCARDLX network management interface card.

The Java-free HTML5-based WEBCARDLX interface enables full remote access for site power and UPS status monitoring, configuration, control and email notifications via secure web browser, SNMP, telnet or SSH. It supports 10/100 Mbps auto-sensing for optimum communication with an Ethernet network. Optional EnviroSense2 modules (sold separately) provide a variety of environmental monitoring capabilities. Protocols supported include HTTP, HTTPS, SMTP, SNMPv1, SNMPv2, SNMPv3, telnet, SSH, FTP, DHCP and NTP.

Built-in DB9 port offers both enhanced RS-232 enabled monitoring data, plus contact closure monitoring ability. HID-compliant USB interface enables integration with built-in power management and auto shutdown features of Windows and Mac OS X. Supports simultaneous detailed monitoring of equipment load levels, self-test data and utility power conditions via all 3 network interfaces. PowerAlert UPS monitoring software is available via free download. Emergency Power Off (EPO) interface. Integrated two-bank PDU switching supports load shedding and remote reboot of connected equipment. 3-stage metered current monitoring and battery charge status LEDs. LED display panel easily rotates for viewing in rackmount or tower configurations. Dataline surge suppression for dialup, DSL or network Ethernet connection. Utility power and voltage regulation LEDs. Audible alarm. Self-test. Fault-tolerant auto-bypass mode. 4-post rackmount accessories included; 2-9USTAND tower kit and 2POSTRMKITWM 2-post rack & wallmount accessories available. Field-replaceable, hot-swappable internal batteries and external battery packs. \$250,000 Ultimate Lifetime Insurance (U.S., Canada, and Puerto Rico only).

### Features

### Highlights

- 1000VA / 1kVA / 800 watt on-line double-conversion 2U rack/tower UPS
- 120V +/-2% output at 50/60Hz, high efficiency economy mode option
- Expandable runtime, Hot-swap batteries; 13.5 in / 34.3cm installed depth
- USB, RS232 & EPO ports; pre-installed WEBCARDLX Network Interface
- Front panel status LEDs with detailed load and battery metering
- 2 independently switchable output load banks
- NEMA 5-15P input; 5-15R outlets
- To enable the Auto Probe feature, this product requires LX firmware update 15.5.2 or later to be installed

### Package Includes

- SU1000RTXL2Ua with pre-installed WEBCARDLX interface
- USB, DB9 and EPO cabling
- Mounting hardware for 4 post rack enclosures
- Instruction manual

- SmartOnline high performance UPS system is ideal for critical voice, data, medical and industrial network applications
- True on-line, double-conversion UPS provides perfectly regulated sine wave output within 2% of 120V under all usage conditions
- Maintains continuous operation through blackouts, voltage fluctuations and surges with zero transfer time
- Highly efficient operation in optional economy mode setting, saving BTU heat output and energy costs
- Removes harmonic distortion, fast electrical impulses, frequency variations and other hard to solve power problems not addressed by other UPS types
- Corrects line voltage conditions as low as 65V and as high as 150V back to 120V (+/-2%) values
- Standard internal battery set offers 14 minutes runtime at half load (400W) and 4.5 minutes at full load (800W)
- Extended runtime available with optional BP24V15RT2U (limit 1), BP24V28-2U (limit 1), BP24V70-3U (multi-pack compatible) and BP24V36-2US (multi-pack compatible) external battery packs
- Some external battery configurations require the use of External Battery Configuration Software (see manual)
- Intelligent battery management system extends battery life
- Compact rack-mount form factor installs using only 2 rack spaces (2U) with a maximum installed depth of only 13.5 inches
- Ships with all mounting accessories for 4-post rack-mount installation
- Optional 2POSTRMKITWM enables 2-post rack-mount or wallmount installation
- Optional 2-9USTAND accessory enables small-footprint upright tower placement
- Fault tolerant electronic bypass maintains utility output during a variety of UPS fault conditions
- Network interfaces support simultaneous communications via built-in USB, DB9 serial / contact-closure and pre-installed WEBCARDLX network management card
- WEBCARDLX interface allows full remote access for power monitoring, configuration, control and email notifications via secure web browser, SNMP, telnet or SSH
- Optional E2 sensors enable site monitoring of temperature, humidity and contact-closure status
- Reduce Service Calls with Auto Probe Autonomous Device Management. Auto Probe feature (Firmware 15.5.2 and greater) of the LX Platform Interface checks the connectivity status of any networked device and automatically takes one or more user-configured actions if the device fails to respond; actions include outlet reboot, set SNMP traps, SNMP OID sets, and even script execution when used in conjunction with the PowerAlert Network Shutdown Agent (PANSA)
- HID-compliant USB interface enables integration with built-in power management and auto shutdown features of Windows and macOS
- USB & Serial ports enable data-saving unattended shutdown when used with PowerAlert software, available via FREE download from [tripplite.eaton.com/products/power-alert](http://tripplite.eaton.com/products/power-alert)
- Built-in Emergency Power Off (EPO) interface with cable
- NEMA 5-15P input plug/NEMA 5-15R output receptacles
- Integrated 2 bank switched PDU enables remote outlet management for load shedding or remote reboot of individual devices (each load bank consists of one outlet)
- Front panel LEDs offer current monitoring and battery charge level information
- Single line TEL/DSL or network Ethernet line surge suppression
- \$250,000 Ultimate Lifetime Insurance (U.S., Canada, and Puerto Rico only)

## Specifications

OVERVIEW	
UPC Code	037332189646

UPS Type	On-Line
<b>INPUT</b>	
Input Phase	Single-Phase
Rated input current (Maximum Load)	8.6A
Nominal Input Voltage(s) Supported	120V AC
UPS Input Connection Type	5-15P
Input Circuit Breakers	15A
UPS Input Cord Length (ft.)	10
UPS Input Cord Length (m)	3.1
Recommended Electrical Service	15A 120V
<b>OUTPUT</b>	
Output Capacity (VA)	1000
Output Capacity (kVA)	1
Output Capacity (Watts)	800
Output Capacity (kW)	0.8
Output Capacity Details	OVERLOAD CAPACITY: Supports inverter operation up to 105% load continuously, 125% load for 3 minutes; 150% load for 30 seconds and >150% load for 0.5 seconds before switching to BYPASS (when bypass input voltage and frequency are WITHIN bypass limits) or SHUTDOWN (when bypass input voltage or frequency are OUTSIDE bypass limits)
Power Factor	0.8
Crest Factor	3:1
Frequency Compatibility	50 / 60 Hz
Frequency Compatibility Details	Output frequency matches input nominal on startup, defaults to 60 Hz on cold-start
Output Voltage Regulation (Line Mode)	+/- 2%
Output Voltage Regulation (Economy Line Mode)	+/- 10%
Output Voltage Regulation (Battery Mode)	+/- 2%
Load Management Receptacles	Two switchable single-outlet 5-15R load banks
Output AC Waveform (AC Mode)	Pure Sine wave
Output AC Waveform (Battery Mode)	Pure Sine wave
Nominal Output Voltage(s) Supported	120V
Output Receptacles	(6) 5-15R
Individually Controllable Load Banks	Yes
<b>BATTERY</b>	

Battery Type	Valve Regulated Lead Acid (VRLA)
Runtime Full Load (min.)	4.5 min. (800W)
Runtime Half Load (min.)	14 min. (400W)
Expandable Runtime	Yes
External Battery Pack Compatibility	&nbsp;<a class="productLink" href="//tripplite.eaton.com/External-24V-2U-Rack-Tower-Battery-Pack-for-select-Tripp-Lite-UPS-Systems~BP24V15RT2U">BP24V15RT2U</a>&nbsp; (limit 1); &nbsp;<a class="productLink" href="//tripplite.eaton.com/External-24V-2U-Rack-Tower-Battery-Pack-select-Tripp-Lite-UPS-Systems~BP24V28-2U">BP24V28-2U</a>&nbsp; (limit 1); &nbsp;<a class="productLink" href="//tripplite.eaton.com/External-24V-3U-Rack-Tower-Battery-Pack-select-Tripp-Lite-UPS-Systems~BP24V70-3U">BP24V70-3U</a>&nbsp; (multi-pack compatible); &nbsp;<a class="productLink" href="//tripplite.eaton.com/external-24v-2u-rack-mount-battery-pack-for-tripp-lite-ups-systems-SMART750-SU750-SU1000-SUINT1000-and-more~BP24V36-2US">BP24V36-2US</a>&nbsp; (multi-pack compatible)
DC System Voltage (VDC)	24
Battery Recharge Rate (Included Batteries)	Less than 6 hours from 10% to 80% (typical, full load discharge)
Battery Access	Front panel battery access door
Internal UPS Replacement Battery Cartridge	&nbsp;<a class="productLink" href="//tripplite.eaton.com/2U-UPS-Replacement-24VDC-Battery-Cartridge-1-set-2-select-Tripp-Lite-SmartPro-UPS~RBC92-2U">RBC92-2U</a>&nbsp;
Battery Replacement Description	Hot-swappable, user replaceable batteries
<b>VOLTAGE REGULATION</b>	
Voltage Regulation Description	Online, double-conversion power conditioning
Overvoltage Correction	2% output voltage regulation during overvoltages to 150
Undervoltage Correction	2% output voltage regulation during undervoltages to 80
Severe Undervoltage Correction	2% output voltage regulation during undervoltages to 65 (under 70% load only)
<b>USER INTERFACE, ALERTS &amp; CONTROLS</b>	
Switches	2 switches control off/on power status and alarm-cancel/self-test operation. LX Platform Interface: Recessed reset switch for interface reboot and factory reset
Alarm Cancel Operation	Power-fail alarm can be silenced using alarm-cancel switch
Audible Alarm	Audible alarm indicates UPS startup, power-failure, low-battery, overload, UPS fault and remote shutdown conditions
LED Indicators	14 LEDs indicate line power, online mode, economy/bypass mode, on-battery, overload, battery low, replace battery and fault status information; 4-LED meter displays load and battery charge levels; LED panel rotates for viewing in rack/tower formats. Network Link/Activity (Green): Flashes for network activity. Network Speed (Yellow): 10 Mbps (Flashing), 100 Mbps (On steady). LX Platform Interface Status: Normal Operation (Solid Green); Software Update (Alternating Green/Orange ~1/sec); Factory Reset (Alternating Green/Orange ~2/sec).
<b>SURGE / NOISE SUPPRESSION</b>	
UPS AC Suppression Joule Rating	510
UPS AC Suppression Response Time	Instantaneous
UPS Dataline Suppression	1 line TEL/DSL (1 in / 1 out); 10/100Base T Ethernet
EMI / RFI AC Noise Suppression	Yes

PHYSICAL	
Primary Form Factor	Rackmount
Rack Height	2U
Cooling Method	Fan
Included Mounting Accessory Description	Included 4POSTRAILKIT mounting bracket enables installation in 4 post racks from 20.5 to 36 inches (521 to 914mm)
Installation Form Factors Supported with Included Accessories	4 post 19 inch rackmount
Installation Form Factors Supported with Optional Accessories	2 post rackmount ( <a href="//tripplite.eaton.com/2-Post-Rack-Mount-Wall-Mount-Adapter-Kit-select-Rack-Mount-UPS-Systems~2POSTRMKITWM">2POSTRMKITWM</a> ); 2-4 post front rail rackmount ( <a href="//tripplite.eaton.com/Heavy-Duty-2-post-Front-Mounting-Ear-Kit~UPSHDEARKIT">UPSHDEARKIT</a> ); 4 post rackmount short-depth ( <a href="//tripplite.eaton.com/4-Post-1U-Universal-Adjustable-Rack-Mount-Shelf-Kit-for-Wall-Mount-Racks~4POSTRAILKITWM">4POSTRAILKITWM</a> ); Tower ( <a href="//tripplite.eaton.com/2U-9U-Tower-Stand-Kit-select-Rack-Mount-UPS-Systems~2-9USTAND">2-9USTAND</a> ); Wallmount ( <a href="//tripplite.eaton.com/2-Post-Rack-Mount-Wall-Mount-Adapter-Kit-select-Rack-Mount-UPS-Systems~2POSTRMKITWM">2POSTRMKITWM</a> );
Minimum Required Rack Depth (cm)	43.18
Minimum Required Rack Depth (inches)	17
Optional Mounting Accessory Notes	Optional <a href="//tripplite.eaton.com/2U-9U-Tower-Stand-Kit-select-Rack-Mount-UPS-Systems~2-9USTAND">2-9USTAND</a> ; enables upright tower UPS placement; <a href="//tripplite.eaton.com/2-Post-Rack-Mount-Wall-Mount-Adapter-Kit-select-Rack-Mount-UPS-Systems~2POSTRMKITWM">2POSTRMKITWM</a> ; enables wall-mount and 2-post rackmount installation; <a href="//tripplite.eaton.com/4-Post-1U-Universal-Adjustable-Rack-Mount-Shelf-Kit-for-Wall-Mount-Racks~4POSTRAILKITWM">4POSTRAILKITWM</a> ; enables installation in 4-post short-depth racks from 14.5 to 23.5 inches (368 to 597mm); <a href="//tripplite.eaton.com/Heavy-Duty-2-post-Front-Mounting-Ear-Kit~UPSHDEARKIT">UPSHDEARKIT</a> ; enables installation in 2 or 4-post racks using front vertical rails only, without rear support
Primary UPS Depth (mm)	343
Primary UPS Height (mm)	89
Primary UPS Width (mm)	445
Shipping Dimensions (hwd / in.)	9.10 x 19.90 x 23.30
Shipping Dimensions (hwd / cm)	23.11 x 50.55 x 59.18
Shipping Weight (lbs.)	40.00
Shipping Weight (kg)	18.14
UPS Housing Material	Steel
UPS Power Module Dimensions (hwd, cm)	8.89 x 44.45 x 34.29
UPS Power Module Dimensions (hwd, in.)	3.5 x 17.5 x 13.5
UPS Power Module Weight (kg)	13.15
UPS Power Module Weight (lbs.)	29
Unit Weight (lbs.)	29.0000
Unit Weight (kg)	13.15

<b>ENVIRONMENTAL</b>	
Operating Temperature Range	32° to 104°F (0° to 40°C)
Storage Temperature Range	5° to 122°F (-15° to 50°C)
Relative Humidity	0 to 95%, non-condensing
AC Mode BTU / Hr. (Full Load)	408
AC Economy Mode BTU / Hr. (Full Load)	114
AC Mode Efficiency Rating (100% Load)	87%
AC Economy Mode Efficiency Rating (100% Load)	96%
Online Mode Heat Dissipation (BTU/Hr) @ Full Load	408
Battery Mode Heat Dissipation (BTU/Hr) @ Full Load	444
<b>COMMUNICATIONS</b>	
Network Management Cards	&nbsp;<a class="productLink" href="//tripplite.eaton.com/Network-Card-Eaton-Tripp-Lite-Series-UPS-Systems~WEBCARDLXE">WEBCARDLXE</a>&nbsp;
Network Monitoring Port Description	Includes pre-installed WEBCARDLX Network Management Card; DB9 port supports RS232 and contact closure communications; Economy-mode setting option is available using PowerAlert software and DB9 Serial cable connection OR installed Network Management Card
PowerAlert Software	For local monitoring via the UPS's built-in communication ports, download PowerAlert software at <a href="https://tripplite.eaton.com/products/power-alert">https://tripplite.eaton.com/products/power-alert</a>
Communications Cable	USB and DB9 cabling included
WatchDog Compatibility	Supports Watchdog application, OS and hard-reboot restart options for remote applications
EPO Port	RJ11 interface jack with 4-meter cable included. Supports normally open and normally closed EPO systems
Network Management Card Description	Network management card included
Communications Interface	Contact closure; DB9 Serial; EPO (emergency power off); Pre-installed network card; Slot for SNMP/Web interface; USB (HID enabled)
<b>LINE / BATTERY TRANSFER</b>	
Transfer Time	No transfer time (0 ms.) in online, double-conversion mode
Low Voltage Transfer to Battery Power (Setpoint)	80V (100% load), 65V (<70% load)
High Voltage Transfer to Battery Power (Setpoint)	150
<b>FEATURES &amp; SPECIFICATIONS</b>	
Cold Start (Startup in Battery Mode During a Power Failure)	Cold-start operation supported
High Availability UPS Features	Auto Probe Monitoring and Reboot (included); Automatic inverter bypass; Hot swappable batteries; Remote management; Surge/noise protection; Zero transfer time

Green Energy-Saving Features	High efficiency economy mode operation; Individually controllable load banks; Schedulable daily hours of economy mode operation
<b>APPLICATIONS</b>	
UPS Applications	Mission Critical Applications
<b>STANDARDS &amp; COMPLIANCE</b>	
Product Certifications	CSA (Canada); UL 1778
Product Compliance	RoHS; FCC Part 15 Class B (USA)
<b>WARRANTY &amp; SUPPORT</b>	
Product Warranty Period (Worldwide)	2-year limited warranty
Connected Equipment Insurance (U.S., Canada & Puerto Rico)	\$250,000&nbsp;<a class="insuranceLink" href="//tripplite.eaton.com/support/insurance-policy">Ultimate Lifetime Insurance</a>&nbsp;