

## SmartOnline 200-240V 10kVA 9kW Double-Conversion UPS, 6U, Extended Run, Network Card Slot, USB, DB9, Bypass Switch, C19

MODEL NUMBER: SU10000RT3UG



### Description

The SU10000RT3UG 10,000VA/9000W online, double-conversion UPS system offers complete power protection for critical network applications. This system delivers online, double-conversion UPS protection with zero transfer time, suitable for advanced networking applications. Fault-tolerant auto-bypass prevents unexpected service interruptions during UPS overload or internal fault conditions. Included detachable PDU with manual bypass switch enables hot-swappable replacement of entire UPS power module with no interruption to connected equipment. Enhanced availability, fault tolerance and simple hot-swap replacement options make this UPS ideal for advanced networking applications in data centers, computer rooms, network closets and rugged industrial locations.

### Features

- SU10000RT3UG 10kVA / 10,000VA / 9000 watt on-line, double-conversion UPS system in 6U total rack/tower configuration (3U UPS power module and 3U external battery pack)
- Detachable PDU with manual bypass switch enables hot-swappable UPS power module replacement with no interruption in output power to connected networking equipment
- Fault tolerant electronic bypass maintains utility output during a variety of UPS fault conditions
- Hardwire input; 6 C19 outlets
- Maximum installed rack depth of only 32.5 in. / 82.6cm
- Full-time active power conditioning provides clean, continuous dual-conversion AC output free of voltage fluctuations, power interruptions and line noise
- Double-conversion operation converts raw input from AC to DC, then resynthesizes output power back to perfect sine wave AC with enhanced protection from harmonic distortion, fast electrical impulses and other hard-to-solve power problems not addressed by other UPS types
- Maintains full-time sine wave output within 2% of selectable 200/208/220/230/240V nominal during brownouts as low 100V and overvoltages as high as 300V
- Supports 50/60 Hz operation for worldwide frequency compatibility
- Expandable runtime is supported with optional BP240V10RT3U; BP240V787C-1PH external battery packs
- Some external battery configurations require the use of External Battery Configuration Software (see manual)

### Highlights

- 10kVA / 10,000VA / 9000W on-line double-conversion UPS; 0.9 power factor; Extended runtime; Economy mode option
- 6U rack/tower configuration with hot-swappable power and battery modules; Maintenance bypass switch included
- Add optional WEBCARDLX with latest version of PADM20 for enhanced remote management
- Hardwire 200-240V 50/60Hz input (3 wire); C19 outlets; Configurable for 200/208/220/230/240V output

### Package Includes

- SU10000RT3UPM 3U UPS power module
- BP240V10RT3U external battery pack
- SUPDMB710IEC Detachable PDU with manual bypass switch
- Four post compatible rack rail kit (2 sets)
- USB, DB9 and EPO Cabling
- Instruction manual

- Intelligent battery management system with temperature-compensated charging extends battery life
- Highly efficient operation in optional economy mode significantly reduces BTU heat output and operating energy costs
- Battery independent restart ensures automatic UPS power-up without user interaction after lengthy power outages, even when batteries are expired and require replacement
- USB & Serial ports enable data-saving unattended shutdown when used with PowerAlert software, available via FREE download from [tripplite.eaton.com/products/power-alert](http://tripplite.eaton.com/products/power-alert)
- HID-compliant USB interface enables integration with built-in power management and auto shutdown features of Windows and macOS
- Compatible UPS management card options TLNETCARD, WEBCARDLX, SNMPWEBCARD, MODBUSCARD and RELAYIOCARD support a wide variety of UPS control and monitoring capabilities
- Optional WEBCARDLX (sold separately) with the latest version of PowerAlert Device Manager firmware (PADM20) provides enhanced remote management capabilities
- PADM20 and PowerAlert Element Manager (PAEM) form a powerful tool for expanding maintenance functions in large installations, including firmware update checks and backup and restoration of device configurations
- Optional RELAYIOMINI interface module offers three configurable hard contact closure outputs for custom event notification (requires removal of USB interface module)
- Supports Emergency Power Off (EPO) via built-in interface
- Included rail kit supports 6U 19-inch rack-mount installation in 4-post racks
- Optional 2POSTRMKITHD supports installation in 2-post 19-inch racks
- Front panel LEDs and LCD readout with scroll controls and password option supports visual monitoring of all major UPS functions and advanced UPS settings for charge level, nominal voltage selection, frequency conversion and other operational parameters
- LED / LCD display panel rotates for viewing in rack-mount or tower configurations
- Network-grade AC surge and noise suppression
- Industrial mode option (factory preset) enables supports high-current startup loads by momentarily switching to bypass mode in response to short duration overload conditions
- Frequency conversion mode enables conversion of 60 Hz to 50Hz or 50Hz to 60 Hz (no de-rating)
- External battery packs are field replaceable and hot swappable

## Specifications

OVERVIEW	
UPC Code	037332146373
UPS Type	On-Line
INPUT	
Input Phase	Single-Phase
Rated input current (Maximum Load)	56.1A (200V), 54A (208V), 51A (220V), 48.8A (230V), 46.8A (240V)
Nominal Input Voltage(s) Supported	200V AC; 208V AC; 220V AC; 230V AC; 240V AC
UPS Input Connection Type	Hardwire
UPS Input Connection Description	Supports North American 208/240V input (L1,L2,G) and International 230/220/240V (L,N,PE) input wiring
Recommended Electrical Service	60A
Voltage Compatibility (VAC)	200; 208; 230; 240; 220



<b>VOLTAGE REGULATION</b>	
Voltage Regulation Description	2% output voltage regulation in standard online, double-conversion mode
Overvoltage Correction	Corrects overvoltages up to 300V
Undervoltage Correction	Corrects undervoltages as low as 100V
<b>USER INTERFACE, ALERTS &amp; CONTROLS</b>	
Front Panel LCD Display	Selectable LCD display with scroll and selection buttons enables UPS control and detailed monitoring options; LED/LCD panel rotates for viewing in rack/tower formats; LCD Display supports ENGLISH, FRENCH, GERMAN, ITALIAN, SPANISH and PORTUGUESE (see manual)
Switches	2 Switches control off/on power status and alarm-cancel/self-test operation; 2 additional switches support set and execute scrolling LCD functions; bundled PDU includes bypass switch to enable hot-swap UPS power module replacement
Alarm Cancel Operation	Alarm cancel switch
Audible Alarm	Unique audible alarms for all major UPS, environmental and power conditions (see manual)
LED Indicators	6 LEDs indicate line power, online mode, economy/bypass mode, on-battery, charger and AC output status; LCD screen offers additional information and control options
<b>SURGE / NOISE SUPPRESSION</b>	
UPS AC Suppression Joule Rating	2565
UPS AC Suppression Response Time	Instantaneous
EMI / RFI AC Noise Suppression	Yes
<b>PHYSICAL</b>	
Primary Form Factor	Rackmount
Rack Height	6U
Cooling Method	Fan
Included Battery Pack Dimensions (hwd / in.)	5.25 x 17.5 x 25
Included Battery Pack Weight (lbs.)	158.7
Included Battery Pack Weight (kg)	71.99
Included Mounting Accessory Description	2 sets of adjustable 4 post rack rails included
Installation Form Factors Supported with Included Accessories	4 post 19 inch rackmount
Installation Form Factors Supported with Optional Accessories	2 post rackmount ( <a href="http://tripplite.eaton.com/2-Post-Rack-Mount-Installation-Kit-3U-Larger-UPS-Transformer-Battery-Pack-Components~2POSTRMKITHD~2POSTRMKITHD">http://tripplite.eaton.com/2-Post-Rack-Mount-Installation-Kit-3U-Larger-UPS-Transformer-Battery-Pack-Components~2POSTRMKITHD~2POSTRMKITHD</a> ); Tower ( <a href="http://tripplite.eaton.com/2U-9U-Tower-Stand-Kit-select-Rack-Mount-UPS-Systems~2-9USTAND~2-9USTAND">http://tripplite.eaton.com/2U-9U-Tower-Stand-Kit-select-Rack-Mount-UPS-Systems~2-9USTAND~2-9USTAND</a> )
Maximum Device Depth (cm)	95.25
Maximum Device Depth (in.)	37.5
Maximum Device Depth (mm)	953

Minimum Required Rack Depth (cm)	83.82
Minimum Required Rack Depth (inches)	33
Optional Mounting Accessory Notes	2 sets of <a href="http://tripplite.eaton.com/2-Post-Rack-Mount-Installation-Kit-3U-Larger-UPS-Transformer-Battery-Pack-Components~2POSTRMKITHD">2-Post-Rack-Mount-Installation-Kit-3U-Larger-UPS-Transformer-Battery-Pack-Components~2POSTRMKITHD</a> ; required for 2 post rackmount installation (supports up to 9U in tower format)
Primary UPS Depth (mm)	656
Primary UPS Height (mm)	131
Primary UPS Width (mm)	445
Shipping Dimensions (hwd / in.)	32.00 x 26.00 x 41.00
Shipping Dimensions (hwd / cm)	81.28 x 66.04 x 104.14
Shipping Weight (lbs.)	310.00
Shipping Weight (kg)	140.61
Unit Dimension Details	Includes 3U UPS/power module, 3U external battery pack plus SUPDMB710IEC PDU with bypass; MAXIMUM DEVICE DEPTH specification refers to the whole UPS installed depth with bypass PDU installed
UPS Housing Material	Steel
UPS Power Module Dimensions (hwd, cm)	13.06 x 44.45 x 65.58
UPS Power Module Dimensions (hwd, in.)	5.14 x 17.5 x 25.82
UPS Power Module Weight (kg)	19.50
UPS Power Module Weight (lbs.)	43
Unit Dimensions (hwd / in.)	10.500 x 17.500 x 35.000
Unit Weight (lbs.)	210.73
Unit Weight (kg)	95.59
<b>ENVIRONMENTAL</b>	
Operating Temperature Range	32° to 104°F (0° to 40°C)
Storage Temperature Range	5° to 122°F (-15° to 50°C)
Relative Humidity	0 to 95%, non-condensing
AC Mode BTU / Hr. (Full Load)	3415
AC Economy Mode BTU / Hr. (Full Load)	1280
AC Mode Efficiency Rating (100% Load)	91%
AC Economy Mode Efficiency Rating (100% Load)	96%
Online Mode Heat Dissipation (BTU/Hr) @ Full Load	3415
Battery Mode Heat Dissipation (BTU/Hr) @ Full Load	4593



# TRIPP-LITE

by **EATON**

1000 Eaton Boulevard  
Cleveland, OH 44122  
United States

Product Compliance	RoHS; CE (Europe); FCC Part 15 Class A (USA)
<b>WARRANTY &amp; SUPPORT</b>	
Product Warranty Period (Worldwide)	2-year limited warranty
Connected Equipment Insurance (U.S., Canada & Puerto Rico)	\$250,000 & <a href="//tripplite.eaton.com/support/insurance-policy">Ultimate Lifetime Insurance</a>

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